

TCES Complaints Form

		Complaint Reference Number [FOR OFFICE USE ONLY]
Name		
Email address		
Address		
Contact number		
TCES School/Service		
Please write the details of your complaint (You can attach further sheets if required)		

Where to send your form:

TCES Nurture Primary	TCES Create in the Community	TCES National Online School
School Business Manager 41 Varley Road, Newham E16 3NR Tel: 0203 011 3281 Email: complaints.np@tces.org.uk	School Business Manager 3 Queens Road, Barking IG11 8GD Tel: 01708 393150 Email: Complaints.cic@tces.org.uk	Provision Manager Beacon House, 26-28 Worple Road, Wimbledon, SW19 4EE Tel: 020 8543 7878 Email: Complaints.nos@tces.org.uk
TCES East London	TCES North-West London	
School Business Manager Stratford Marsh, Welfare Road, London E15 4HT Tel: 020 8555 6737 Email: complaints.els@tces.org.uk	School Business Manager 85 Old Oak Common Lane, London W3 7DD Tel: 020 8749 5403 Email: complaints.nwl@tces.org.uk	
Company Complaints Lead		
Head of Safeguarding and Company Complaints Lead Beacon House, 26-28 Worple Road, Wimbledon, SW19 4EE Tel: 020 8543 7878 Email: complaints@tces.org.uk		
Central Services Office Manager Beacon House, 26-28 Worple Road, Wimbledon, SW19 4EE Tel: 020 8543 7878 Email: complaints.cs@tces.org.uk		