

Applicant
Information Pack



TCES

**THE COMPLETE
EDUCATION SOLUTION**

CREATING UNIQUE JOURNEYS FOR LIFE AND LEARNING



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Pupils arrive at the school having experienced significant challenges; some have not attended formal education for prolonged periods of time. As a result of good teaching and care, pupils settle quickly and make good progress in most subjects, including English and mathematics.

East London Ofsted report, July 2018

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Pupils respond well to the ‘never give up’ attitude they receive from caring staff. Passionate leaders and committed staff ensure that pupils are safe and busy. Pupils learn life skills and how to stay healthy. Pupils enjoy off-site sporting activities such as swimming, athletics and football.

*North West London Ofsted report,
December 2019*

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The school offers an exceptionally broad and exciting curriculum, adapted to meet the individual needs of pupils. Staff, including therapists, ensure that pupils discover a joy of learning. Pupils learn independent skills, to prepare them well for adult life.

*North West London Ofsted report,
December 2019*

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The personal development and welfare of pupils is a strength of the school. Staff work effectively with therapists and external agencies to support pupils. As a result, most make strong social and emotional progress from their starting points.

East London Ofsted report, July 2018

WELCOME FROM THE CHIEF EXECUTIVE

Thank you for your interest in The Complete Education Solution (TCES). We are delighted that you see us as a place where you want to work and feel you can have a positive impact and 'make a real difference'.

As we enter our 21st year, our Board of Governors and Commercial Board as well as our Senior Management Team are all proud of the success that TCES has achieved.

We want to look back at the past decade with pride over many accomplishments and successes, but we equally feel it is time to move forward into the next decade with a renewed energy and sense of purpose.

The education world is currently in flux and we recognise that there will be many challenges ahead in delivering the provision of high-quality education, health and care to some of the most complex and vulnerable children and young people in society in an ever-changing education market.

What has made our schools and services successful over the past two decades is a strong set of values, a clear function and purpose and an amazing staff team who epitomise and live these values daily.

We are particularly proud of their 'never give up' attitude which has ensured that we hold a very proud record over the past 20 years of never permanently excluding a single one of the 3000 plus pupils we have worked with.

We are privileged to work with such gifted and talented pupils, and success for our pupils at TCES is multi-faceted. If our pupils leave a TCES school with a wide range of qualifications and accreditations based on

their hard work and abilities, and can foster a positive sense of lifelong learning, then we can feel a real sense of achievement.

However, more than that, a significant part of our roles at a TCES school is that we must help our pupils when they leave us to make and sustain long term appropriate relationships and to have an ability to manage in future groups at work, training or further education.

Thank you for your interest in TCES. Together with our colleagues, we look forward to meeting and interviewing motivated candidates interested in taking on this important and exciting new challenge.

Please ensure that in your application you detail how your knowledge, skills and experience address the criteria listed on the person specification and job description. You may give any evidence either in the personal statement section of the application form or in a separate letter.

We look forward to hearing from you.

Yours sincerely



Thomas Keaney
Chief Executive &
Chair of
Governors



JOB DESCRIPTION

Head of Home Learning

Reporting to:	Commercial Director
Responsible for:	Deputy Head(s), Home Learning Coordinator
Location:	South Wimbledon with travel within/around London as required
Contract and hours:	Permanent, full time

TCES Home Learning is a high quality, peripatetic specialist education service that delivers a model of educational excellence aligned to TCES schools. The service supports neurodiverse children and young people, aged 5 to 25 years, who are not currently receiving education for a variety of reasons, predominately linked to their inability to access educational setting (parents have removed pupils from school, health and other factors, including high/extreme anxiety).

Most children and young people referred to Home Learning will have Special Educational Needs & Disabilities (SEND) and an Education, Health and Care plan (EHCP), and are referred to the service by local authority (LA) SEN/EHC case managers, parents/carers and medico legal case managers.

Job Purpose

To support the strategic development of the service, ensuring we meet financial and budgetary targets.

To work with the wider School Support Team to deliver a high-quality outcomes-focused service, aligned to TCES values.

To ensure we are prepared for future Department of Education (DfE) virtual learning registration requirements.

To line manage the Deputy Head(s) of Home Learning to deliver a quality education service.

Main duties and responsibilities

Leadership and management

Ensure the service is developed in accordance with TCES values and the development plans of the organisation.

Drive a culture of accountability, KPIs and service standards within a continuous improvement framework.

Be the Designated Safeguarding Lead (DSL) for the service, ensuring the whole peripatetic team understands and is following the TCES safeguarding policy and procedures.

Lead on the self-evaluation and ongoing improvement of Home Learning, including gathering, analysing and evaluating evidence of pupil progress towards school readiness, to inform service development/business development.

Provide high quality reports for Operational and Commercial boards

Manage Deputy Head(s) of Home Learning to ensure TCES Home Learning provides an effective and valuable service, based on positive student outcomes and parent/carer feedback.

Utilise LA/Parent/Carer and Pupil questionnaires and other data to ensure that a wide range of qualitative analysis is available to evidence that TCES Home Learning is delivering a high-quality service.

Ensure the Deputy Head(s) of Home Learning is supported to follow protocols and procedures as if TCES Home Learning was a TCES 'virtual' school – including the 3Is of Ofsted: Intent, Implementation, Impact.

Liaise with the referrals team and colleagues where stepdown from TCES Home Learning to a TCES school is appropriate.

Manage the budget and finance.

Responsible for recruitment and training of tutors, building a bank of skills to draw on for face-to-face delivery in pupil homes as well as virtually.

Lead on communication with local authorities on referrals, education programmes and funding issues, with support from the Business Development Team.

Service Delivery

Ensure the service delivers outcomes-focussed programmes that support the needs of neurodiverse pupils in their community/family home.

Ensure we meet TCES standards, following TCES processes and policies, reflecting the TCES Way and 6 models of excellence as appropriate.

Ensure attendance, progress and other records are maintained and managed, and reported to schools where we are providing an additional service under Section 11.

Ensure TCES Home Learning delivers a service that would meet Ofsted inspection standards – although it is not Ofsted registered.

Prepare the service for the new DfE virtual school registration that is proposed for 2022.

Implement monitoring and reporting for all aspects of the service including reports for local authorities funding the service, for parents whose children are receiving the service, and for the Operational Board.

Knowledge and experience of assessing needs to determine programmes and approach for neurodiverse pupils currently out of an educational setting.

Business development

Identify service development and business opportunities to expand our customer base and funding opportunities.

Work with LAs and parents/carers within London, Home Counties initially (expanding to UK-wide regions) to develop and grow the service.

Implement and demonstrate a high-level customer service ethos to ensure both Local Authority customers and Parent/Carer clients are dealt with promptly and with the highest level of professionalism and courtesy on every occasion.

Lead on the forthcoming application for DfE virtual school registered status.

Ensure that students are well supported and welcomed to the service.

Ensure that pupil successes are shared with Parents/carers and LAs.

Lead on referrals, funding requests and issuing contracts with local authorities.

Maintain positive relationships with Local Authority stakeholders to generate referrals to Home Learning and support referrals/cross referrals to other TCES schools/services within the group.

Share intel with Business Development Team colleagues to inform good TCES customer service and potential opportunities for business development across the group.

Work with the marketing team to support marcoms for TCES Home Learning.

Since job descriptions cannot be exhaustive, the post-holder may be required to undertake other duties which are broadly in line with above key responsibilities.

The post-holder is expected to observe and comply with all TCES policies and regulations, for example Code of Conduct, Safeguarding, Keeping Children Safe in Education, Health and Safety, TCES Values, Equality and Diversity and GDPR etc.

PERSON SPECIFICATION

Education and qualifications

Educated to degree level.

Qualified Teacher (QTS trained or equivalent).

Knowledge and experience

Senior leadership/management experience (e.g., Assistant Head, Deputy in school/college), developing strategy and project planning.

Knowledge and experience of working with children and/or adults with SEND, ideally in a PRU or SEN educational setting.

An understanding of the specialist education system, EHC plans and relevant legislation relating to specialist education provision.

Substantial experience of directly managing a service or a large team, including recruiting, managing and motivating staff.

Knowledge and experience of writing and delivering educational programmes.

Knowledge of funding streams and contractual requirements of public sector funding processes with Local Authorities and/or CCGs in education, health or social care (D).

Skills and ability

Ability to execute growth plans for the service.

Ability to manage a wider team of teaching staff working remotely – on virtual teaching programmes and face to face with pupils in their own homes.

Strong interpersonal and decision-making skills with the ability to show initiative to resolve parent/carer and LA issues, including excellent negotiation skills.

Research and data savvy, able to extrapolate information and provide written and/or verbal reports to stakeholders, including the Operational board.

Accuracy and attention to detail due to the confidential and sensitive nature of the information being processed.

Excellent time-management skills in order to make appropriate decisions based on evidence and risk assessment and to deliver within timescales.

Solution focussed and clear about areas for improvement in relation to own work as well as the team and organisation.

Other

Commitment to leading on safeguarding and promoting the welfare of children and young people.

Able to promote and celebrate diversity and equal opportunities.

Commitment to TCES Values.

D= Desirable

October 2021

HOW TO APPLY

To apply for this role, please complete a TCES application form available alongside this advertisement, or visit <https://www.tces.org.uk/vacancies>

Each application is shortlisted against the Job Description and Person Specification above, so please ensure you complete the application form in its entirety, providing sufficient information and a supporting statement in relation to these documents. The form is designed in line with safer recruitment practices and allows us to determine your potential suitability for the role and carry out appropriate pre-employment checks.

If shortlisted, you will be invited to interview. This will be with at least two members of Senior Management who will discuss the role in more detail and carry out an interview to assess your experience and skill set as well as your overall suitability. You may be required to undertake further tasks dependent on the role applied for.

For those candidates shortlisted, we will request references in advance of any interviews so ask that you specify on the application form (where requested) if you do not permit us to apply for these prior to offer. You must also provide appropriate qualifications and identity documents at interview to enable us to complete safer recruitment checks. These include:

- Enhanced DBS check – we can apply for one of these on your behalf if you do not have a current DBS (i.e. dated within two years or on the Update Service).
- Children’s barred list check.
- Prohibited from Teaching check.
- S128 – management of an Independent School check.
- A minimum of two references, covering your last five years of employment or education history.
- Identity checks including right to work in the UK.
 - You must provide 3 documents to cover the following:
 - Photographic Identification, e.g. passport or driving licence.
 - Proof of right to work in the UK, e.g. current UK passport, UK Visa or UK Birth Certificate
 - Proof of current address, e.g. a current driving licence or bank statement / utility bill dated within three months or council tax statement dated within twelve months.

If you cannot provide documents to satisfy above, please contact the Recruitment department (by emailing: recruitment@TCES.org.uk) who will be able to advise you on other documents that can be used.

Following the interview process, the successful candidate will be offered the role subject to the outcome of the vetting checks.

We look forward to receiving your application.

OUR VISION AND MISSION

COMMUNITY VALUES

Across TCES we strive to ensure that our schools are inclusive, thriving, socially and emotionally healthy communities, based around a strong set of community values, where pupils can feel safe and secure. At the core of this is our belief that the key to increasing self-esteem and success lies within our pupils themselves.

COMMUNITY VALUES

For all our pupils and staff

- Very high expectations
- Hard work
- Mutual respect and acceptance of all
- Authentic 'real' inclusion
- Genuine pupil, parent and staff voice and participation
- A 'we never give up' philosophy for our pupils and staff

TCES THE COMPLETE EDUCATION SOLUTION
CREATING UNIQUE JOURNEYS FOR LIFE AND LEARNING

OUR VISION

Our vision is to be recognised as experts in delivering therapeutic education, health and care solutions for children and young people with complex and additional needs, who have not been able to succeed in mainstream education.

By creating positive opportunities and removing barriers to learning, we strive to enable our pupils to build on a platform for life-long learning and educational success.

OUR MISSION

We run independent schools for pupils with unique potential. Our highly skilled multi-disciplinary teams transform pupils' perception of their own skills, strengths and abilities. We deliver an industry leading combination of education, health and care that takes each pupil on an individual journey that encourages a love of learning and long-term success.



OUR CURRICULUM

UNIQUE CURRICULUM DESIGN: 5 PART CURRICULUM

The curriculum addresses the disadvantages and disruptions to each pupil's previous experience of education and enables them to negotiate individual pathways from social isolation to independence.

All pupils have access to the TCES 5 part curriculum. This has been built on our community values and aims to ensure that all pupils go on to be successful learners, confident individuals, responsible citizens and independent adults.

Within this structure, schemes of work, medium term planning and lesson plans are all differentiated to meet the individual needs of each pupil. Outcomes are adjusted appropriately, as are the accreditations and qualifications that pupils are working towards.

SCHOOL SPECIALISMS

Each TCES school and service specialises in Leadership, via our Young Leaders programme and LIFE Programme initiatives, and the Arts.

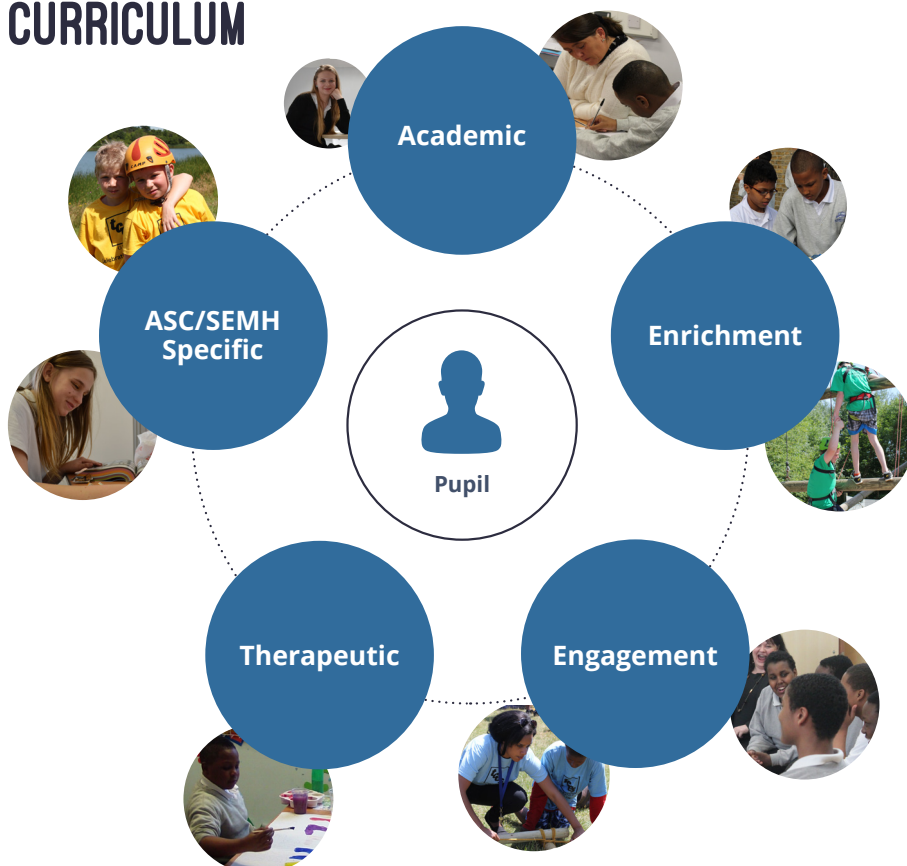
TCES North West London recently received the Platinum ArtsMark accreditation and our other schools and services are working towards this.



OUR 5 PART CURRICULUM

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**PUPILS MAKE OUTSTANDING
PROGRESS IN THEIR
ACADEMIC AND PERSONAL
DEVELOPMENT. THEY MAKE
ESPECIALLY RAPID PROGRESS
IN ENGLISH, MATHEMATICS,
SCIENCE, ART AND THEIR
SOCIAL SKILLS.**

North West London Ofsted
report, February 2017



GROUP PROCESS

Our schools hold twice-weekly 'group process' sessions for pupils, in which they meet to discuss a wide variety of topics, including knife crime, LGBT rights, bullying and cultural diversity. Every pupil is encouraged to share their views in a respectful, neutral environment and the sessions often end with the pupils having gained a greater understanding and increasing acceptance of each other's views.

Discussions can be about issues that are in the news, however, frequently they will relate to certain attitudes that have been observed in the school that we would like to change.

When this is the case, pupils are encouraged to think in a solution-focused way about how we might resolve the issue. Pupils then lead the discussion, guided and supported by staff who ensure everyone's opinions are acknowledged and respected, and that everyone feels safe enough to participate.

The sessions have proved to be very effective in building a sense of community, and feedback from external agencies who have observed our group process sessions in action has also been extremely positive. Local authority officers have described this whole school group approach as "unique", and "a model of excellence".



THE 'GROUP PROCESS' SESSIONS, WHICH ALL PUPILS ENGAGE IN DURING THE WEEK, MAKE A STRONG CONTRIBUTION TO PUPILS' OUTSTANDING PERSONAL DEVELOPMENT.

East London Ofsted report, 2018



INCLUSION QUALITY MARK

TCES is uniquely driven by a principle of real inclusiveness in our school community, where all pupils and not just the most able are a vital part of promoting diversity and the breaking down of all stereotypes that could create division.

This focus on inclusion has resulted in two of our schools (TCES East London and TCES North West London) already being awarded the Inclusion Quality Mark (IQM).



PUPIL VOICE

Our 20 years of experience has shown us that the often-unnoticed pathway to removing barriers to learning and increasing self-esteem and success lies within the pupils themselves.

By empowering our pupils, who so often feel marginalised, we can help them to actively shape their own lives and ongoing education as positive citizens and take an element of control over their futures. We therefore allow our pupils to discover their own voices by giving them a real voice to begin with, that they know will be listened to.

All pupils are given the opportunity to join their school's Student Council, through a series of election

campaigns, presentations, interviews and voting. Our Student Council members are encouraged and trained to develop their skills and fulfil their roles to the very best of their potential. Through this process, they learn about the power of democracy, working together, socially appropriate conduct and most importantly, how hard work and using their voice can get results.

We believe that for our pupils, having their voices really listened to instils a sense of responsibility and pride, not only within their school, but within themselves. The benefit to TCES is that we are truly able to develop our services with the pupil at the centre of everything we do.

YOUNG LEADERS

We believe that the often difficult and sometimes traumatic upbringing of many of our pupils instils in them strengths and talents that, if channelled properly, will lead inevitably to different aspects of leadership.

Because of this belief that every child or young person is a potential young leader, the leadership element of our LIFE programme offers every pupil, throughout their education with us, opportunities to learn to lead themselves before progressing to leadership positions around their school.

LIFE PROGRAMME

Our LIFE programme leads to qualifications, roles and experiences in Leadership, Independence skills, Future Options, and Empowerment.



In addition to the active Student Council roles in each school, these might include:

- Sports ambassador
- Anti-bullying ambassador
- Peer mentor
- Environmental officer
- Charity ambassador

Pupils benefit from support in each role and are empowered to inspire and motivate themselves and others to effect positive change.

PARENT VOICE

We recognise that the empowerment of parents through real parental voice and engagement can be a very effective way to form a strong school community.

Through being welcomed into the school, having their voices heard and being encouraged to actively participate in all elements of their child's school life, our parents and carers benefit in ways that they have often not experienced in previous settings. They find that they themselves develop peer groups of like-minded people who completely understand the challenges that parents and carers of SEND children face on a daily basis. Many of our parents and carers have expressed how vital this support network alone is for them.

In addition to this, we offer parents and carers the opportunity for their own training and development workshops, with topics agreed through ongoing parent consultation. Sessions have included 'Gang and Knife Crime awareness', 'Understanding your Child's Education, Health and Care Plan', and 'Speech and Language tips for the home'.

Every TCES school and service has an active Parent Council in place. Members are encouraged to have a real say in the direction of the school; reviewing school policies, helping to fundraise, assisting in school events and joining the interview panel for new staff.

We believe that, by giving parents and carers the opportunity to become fully embedded within our schools, we have much stronger school communities and much happier parents, carers and pupils.



Time has definitely flown and my son is a completely different person from the one that enrolled. I have so many positive things to say about this school. The one thing I will always say is that this school has helped me and my son so much - endless support and positive vibes no matter how big or small my dilemma or question.



My son was so excited to have me witness his assembly. He loves that I am involved in the school.



I think being involved with the school helps my son to see that we work together. I think it really does help.



It's really good that parents can join assemblies to celebrate their child. The change in my daughter has been great because she can see I am interested.



They care about you in this place, sometimes I feel they care about you more than you care about yourself.

OUR SCHOOLS AND SERVICES



Acton



Stratford



Custom House



Wimbledon



TCES EAST LONDON

 tces.org.uk/eastlondon

 020 8555 6737

 admin.elis@tces.org.uk

TCES NORTH WEST LONDON

 tces.org.uk/northwestlondon

 020 8749 5403

 admin.nwlis@tces.org.uk

TCES CREATE LEARNING

 tces.org.uk/createlearning

 01708 393150

 admin.create@tces.org.uk

TCES HOME LEARNING

 tceshomelearning.co.uk

 020 8543 7878

 homelearning@tces.org.uk

TCES CENTRAL SERVICES

 tces.org.uk

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TCES

THE COMPLETE EDUCATION SOLUTION

CREATING UNIQUE JOURNEYS FOR LIFE AND LEARNING



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